LIFE ARMOR

MANAGED NETWORK SECURITY SERVICES

Network security is a top priority for any organization. Internet threats to systems and data can impede business innovation, limit productivity, and damage compliance efforts. Companies need preemptive threat mitigation solutions that protect their entire IT infrastructure. LifeTech's Life Armor — a Managed Network Security Services solution — provides network security solutions to protect endpoints, applications, systems, and networks.

LifeTech's Life Armor for Firewall, Intrusion Prevention System (IPS), Unified Threat Management (UTM), Proxy, and Host Identity Protocol System (HIPS), is designed to reduce the operational overhead associated with the day to day management of core security technologies that provide the foundational elements for the client's overall security posture.

Our services utilize the latest vulnerability and threat intelligence from the Global Threat Intelligence development team. And with a suite of services, we can deliver end-to-end solutions, from hardware to software to services. These offerings combine management, monitoring, and maintenance across a variety of leading technologies and service levels.

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LIFETECH

LifeTech Group

LIFE ARMOR
MANAGED NETWORK SECURITY SERVICES

LIFE ARMOR FEATURES

- Support for market leading technologies
- Industry leading service level agreements
- Support for highly comprehensive product features and types
- Integrated service views via the LifeTech SOC portal
- Integrated security analytics through Global Intelligence Threat Analysis Service

LIFE ARMOR VALUE PROPOSITON

- Reduced operational overhead: Faster deployment time and reduced operation overhead
- Multi-vendor environments
- Provides 24/7 support: Round the clock monitoring, response and management
- Compliance and regulatory: Assists with meeting compliance and regulatory requirements
- Enables a simplified and more affordable firewall management
- Helps to reduce security cost and complexity while improving protection
- Facilitates protection of web-based transactions

LIFE ARMOR PACKAGES

	MONITORED	MONITORED AND MANAGED
Security log monitoring	●	●
Security log analysis	●	●
Real-time device monitoring for health, availability and abnormal behavior	●	●
Access to VSOC portal, reporting & alerts, downloadable logs	●	●
Integrated ticketing system	●	●
Access to Global Threat Intelligence Service	●	●
24/7 SOC Level 1 helpdesk	●	●
Service Level Agreement: Alerting and remedial advice in 60 Minutes	●	●
Service Level Agreement: Health management in 60 minutes and agent management in 72 hours		●
Quarterly firewall rule review and recommendation		●
Daily configuration backup with 15 versions being kept		●
Monthly policy change requests (3 x 24 hours)		●
24/7 immediate contact to level 2 and 3 certified experts for security threat analysis, eyes-on monitoring and escalation	●	●
Multiple alert methods based on severity	●	●
Log Retention: Online 1 year, Offline up to maximum 7 years		●
Monthly policy change requests (2 x 12 hours, 2 X 24 hours)		●

*Features are customizable